



FEMA

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office of Equal Rights

300 D Street, SW

Washington, DC 20472

Telephone: (202) 646-3505

TTY/TDD: (202) 646-2745

DISASTER INFORMATION FOR SENIORS AND PEOPLE WITH DISABILITIES

- You may qualify for disaster assistance if affected by Hurricane Irene.
- Only residents of a county or parish included in the President's Federal Disaster Declaration are eligible to apply for assistance. To find out if you are eligible, call toll-free 800-621-3362.
- **Disaster aid will not affect your pension or other existing benefits.**
- Accepting assistance will not take help away from others.

**TO REGISTER FOR ASSISTANCE, CALL THE
FEDERAL EMERGENCY MANAGEMENT AGENCY**

800-621-FEMA (3362)

(For TTY/TDD call 800-462-7585 directly)

Operators can assist you with:

- Locating the nearest Disaster Recovery Center
- Checking your status or making changes after you register
- Any special language needs (However, it is quicker and easier if the person initially calling speaks either Spanish or English and can tell the operator which language is required.)

(See other side)

TRS or VRS: If you are utilizing the 711 Telecommunications Relay System or the Video Relay System, please use the regular FEMA Helpline number: 800-621-FEMA (3362).

Register by Household: Only one family member per household should register.

Information needed when you call (or register by computer):

It will take about 15 minutes or longer to complete the application process. Before you call, gather the following basic information to speed the process:

- Social Security Number (including your spouse's number)
- Daytime telephone number where applicant can be reached
- Address of the damaged property
- Current mailing address
- Brief description of disaster-related damages and losses
- Insurance coverage information
- Sources of income such as employer, pension, or disability
- Names of members in your household
- Direct deposit information to help speed delivery of funds

If you have insurance: If you have losses that are covered by insurance, please contact your insurance company before calling FEMA. It could speed up FEMA's delivery of assistance for any remaining uninsured or under assured essential items for which you may be eligible.

Inspections: When the home becomes accessible for inspection, you should notify FEMA through the Helpline at 800-621-3362 or by visiting a Disaster Recovery Center (DRC). FEMA may provide additional assistance after the home has been inspected. If an applicant is denied assistance, the staff on the Helpline or in a DRC can assist with an appeal.

You can register by computer: If you have access to the internet, FEMA's on-line application is an easy way to apply for assistance. Visit www.FEMA.gov to complete your application.