

| Case #: | | |
|--------------------|-------------|--|
| Date of Session: _ | | |

MEDIATION EVALUATION FORM

Please take a moment to complete this form and return it to the Vermont Agency of Education, Legal Unit Administrator, 1 National Life Drive, Davis 5, Montpelier, VT 05620-2510, or fax to (802) 828-6430. This information will be used to evaluate your mediator's performance and the administration of mediation services.

Mediator Performance

Please rate your mediator's performance from excellent to poor in the follow categories.

| Rating Category | Excellent | Good Sa | tisfactory | Poor |
|---|-----------|---------|------------|----------|
| Clearly explained the mediation process and his/her role | | | | |
| Created a rapport with the participants | | | | |
| Assured that all parties had ample time to express themselves | | | | |
| Understood the issues and the conflict | | | | |
| Refrained from imposing own judgment or opinions | | | | |
| Helped participants understand each other's positions | | | | |
| Helped identify and weigh options for settlement | | | | |
| Remained impartial throughout the proceeding | | | | |
| Case Management | | | | |
| Did the Agency respond and assign a mediator promptly? | Yes | No | Dor | n't Know |
| Did your mediator act promptly to schedule the mediation session? | Yes | No | Dor | n't Know |
| Comments or Suggestions | | | | |
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